

## CASE EXAMPLES FOR BOARD/PAC MEETING 9-24-22

(Cases closed between 6-14-22 and 9-13-22)

### ACCESSIBILITY

#### 1. PAIR 1

**Staff: Charissa Flege**

Client is a 21-year-old female diagnosed hard of hearing/deaf. Client contacted DRI after repeated CART service denials for her nursing coursework at a private university. Client was failing skills tests because she was not getting all the information in class because of her disability. DRI filed an internal complaint at the university and attended a meeting with the university's administrators. Client's CART service request was approved for the fall 2022 semester.

*Date opened: 6-27-22 Date closed: 8-24-22*

#### 2. PAIMI 1

**Staff: Nathan Kirstein**

The client is a 13-year-old male diagnosed with a severe peanut allergy and autism spectrum disorder. Client did not have an appropriate accommodation for his peanut allergy in his individualized health plan nor did he have an appropriate evaluation. DRI attended an individualized education plan (IEP) team meeting and negotiated with the school district's attorney, successfully advocating for the client to have a revised individual health plan (IHP) that includes the school being peanut-free and reevaluating the student for behavior, adaptive behavior, and communication.

*Date opened: 2-3-22 Date closed: 8-20-22*

### ASSISTIVE TECHNOLOGY

#### 1. PAAT 1

**Staff: Emily Ehlers**

Client is a 28-year-old male with a primary diagnosis of spastic quadriplegic cerebral palsy. He utilizes a significant amount of durable medical equipment (safety bed, wheelchair, suctioning machines, relies upon a feeding tube, etc.) The primary bedroom and living room of the home have carpet, making it difficult for the client's family to transfer and move him about the home. The family requested a home modification to install vinyl plank flooring in the first floor of the home. DRI negotiated a settlement agreement that requires the MCO to pay for the home modification in the primary bedroom (but not the living room) on the first floor of the house. The client will receive the requested home modification in the most important area of the home, his bedroom.

*Date opened: 3-23-22 Date closed: 7-26-22*

#### 2. PAAT 1

**Staff: Emily Ehlers**

Client is a 3-year-old male with a rare gene mutation that causes significant physical disabilities and developmental delay. The client's managed care organization (MCO) denied a prior authorization request for a safety bed. DRI filed a first level appeal with the MCO, arguing that the bed was medically necessary and the client qualified for it under the Iowa Administrative Code. The MCO its prior decision and approved the bed.

*Date opened: 6-22-22 Date closed: 8-23-22*

## **EDUCATION**

### **1. PADD 2**

**Staff: Charissa Flege**

Client is a 17 year-old male diagnosed with autism residing in the community. Client's guardian contacted DRI because the client was not receiving transition services from the local education agency (AEA) despite several requests by the guardian. DRI requested and reviewed records, met with the school and individualized education plan (IEP) team multiple times to update the IEP supports and services. Client's IEP supports and services comply with the IDEA and client is consistently receiving the services outline in his IEP.

*Date opened: 5-24-22 Date closed: 9-2-22*

### **2. PADD 1**

**Staff: Scott Lyon**

Client is a 16-year-old female with autism, epilepsy, and signs of narcolepsy. Client received largely segregated educational services when she is in school due to seizure-type events, and experienced shortened school days due to her disability. DRI participated in individual education plan (IEP) team meeting to advocate for Client. District agreed to conduct additional testing and reintegrate Client.

*Date opened: 10-14-21 Date closed: 8-19-22*

## **GUARDIANSHIP**

### **1. PADD 1**

**Staff: Cyndy Miller**

Client is a 17-year-old male with autism. He and his parents sought to understand the full spectrum of supported decision-making options; how to avoid pursuing a full guardianship. DRI met with the individual and his parents to discuss available options and interviewed the individual on what would work for his specific situation. In addition, DRI sent the family a sample education Power of attorney form and the ABA Tool for Substitute Decision making to help them review their options. DRI also provided legal referrals in the event they decided to pursue a limited guardianship. The family agreed to pursue the least restrictive decision-making option.

*Date opened: 6-30-22 Date closed: 8-26-22*

**2. PAIMI 1**

**Staff: Scott Lyon**

The client is a 64-year-old male with schizoaffective and bipolar disorders. Client resides in a skilled nursing facility (SNF); he learned his family was filing for guardianship and conservatorship over him. Client did not want family members to become his guardian or conservator. DRI entered an appearance with the court on the client's behalf and filed an answer and resistance to the petition. The court set the matter for hearing; however, the family voluntarily dismissed the case.

*Date opened: 7-7-22 Date closed: 7-28-22*

**HEALTHCARE**

**1. PATBI 1**

**Staff: Scott Lyon**

The client is a 36-year-old man with a traumatic brain injury resulting from cancer and a stroke. The client's managed care organization (MCO) informed him that it was reducing his waiver services that he needs in order to remain safe in the home. DRI requested state fair hearing on client's behalf and represented client at hearing. An administrative law judge reversed the MCO's reduction and ordered client's services increased.

*Date opened: 8-30-21 Date closed: 7-5-22*

**2. PADD 1**

**Staff: Emily Ehlers**

Client is a 24-year-old male with a diagnosis of autism and intellectual disability. He has significant behavior challenges and requires 24-hour supervision. His managed care organization (MCO) refused to consider his mother/guardian's request for 14 hours per day of supported community living services and provided inaccurate information regarding the requirements for SCL approval. DRI submitted a request for 14 hours per day of SCL services on the client's behalf. MCO approved the SCL services upon first review.

*Date opened: 5-19-22 Date closed: 7-26-22*

**WORKING AND INCENTIVES PLANNING AND ASSISTANCE (WIPA)**

DRI's WIPA team is on its Summer Tour in Peoria, IL; Rockford, IL; and Davenport, IA. Accordingly, the team did not submit vignettes for this quarter.